

building stronger and safer communities

Derby Community Safety Partnership

Report 2005 – 2008 and Strategic Plan 2008 – 2011

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Polish

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Punjabi

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Urdu

یہ معلومات ہم آپ کو کسی دوسرے طریقے، انداز اور زبان میں بھیج سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براؤزر پر 01332 256160 یا ہم سے رابطہ کریں۔



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Welcome and introduction

Welcome to our Report for 2005 to 2008 and our Strategic Plan for 2008 to 2011.

This marks the end of our previous plan and the start of a new three-year plan. This document outlines the key achievements of the Derby Community Safety Partnership over the last three years, including our work to reduce crime, anti-social behaviour and the harm caused by substance misuse. It also describes the new challenges taken on during this time, such as increasing work in neighbourhoods and implementing the Derby Community Cohesion Strategy.

We describe some of the work we carried out between 2005 and 2008, our achievements with individual projects, and our performance against some key measures. We also highlight individual stories that demonstrate our work better than any statistics.

This document also outlines our aims and priorities for the coming three years. It describes how we will engage and work with local people to resolve local problems.

I hope you find this an interesting and enjoyable read and that you learn more about the work of our Partnership in keeping Derby a safe and pleasant city in which to live, work and visit.

Ray Cowlshaw, Chair of Derby Community Safety Partnership Board

Derby Community Safety Partnership has changed significantly over the past three years. The scope of our work has moved beyond the remit of only community safety issues, although this still remains central to our work, to building stronger and safer communities. We believe the two go hand-in-hand. We know that strong communities – where people get on well together, respect one-another, have good networks and community relations – are the communities where crime and anti-social behaviour are likely to be low.

In this report, we will look back and update you on some of the activities and achievements made in delivering the priorities we outlined three years ago. We will then go on to describe how we identified our priorities for 2008 to 2011; what these priorities are; and some of the work we have planned to achieve them. We will also give an overview of how we do business, our governance arrangements, resources and performance.

Some of the priorities we have identified will be very challenging; however, we look forward to working hard with our partners to make our neighbourhoods, and our city, strong and safe.

Sharon Squires, Director of Derby Community Safety Partnership



Ray Cowlshaw



Sharon Squires

About Derby

Derby Community Safety Partnership (CSP) covers all areas within Derby city boundary – an urban area of around 30 square miles. Derby is located centrally in the East Midlands, with Leicester and Nottingham being our nearest city neighbours.

Recent research conducted by the Community Safety Partnership estimates that Derby has a population of over 242,000, an increase of over 9% since the 2001 Census. Derby has a relatively young population, with 48% of the city's residents aged under 35 compared with 45% across England and Wales. It has a significant student population. The city is also diverse with just under one-quarter of the population being non-White British, with around 182 different nationalities and over 70 different languages spoken.

The city has 17 local neighbourhoods that vary greatly in terms of their population density, diversity, deprivation and problems. Derby city centre is very compact covering just 1.4% of the city.

Derby is a renowned centre of engineering and manufacturing industry, with Rolls-Royce, Bombardier and Royal Crown Derby all based in the city. The city continues to undergo significant development and regeneration, including the recent opening of the Westfield Shopping Centre and the development of the QUAD arts centre. The Riverlights and Cityscape developments are now well underway.



The Westfield Shopping Centre



Derby's Cathedral Quarter

About Derby Community Safety Partnership

Derby Community Safety Partnership (CSP) was formed in 2003 with the merger of the Youth Offending Service; Drug and Alcohol Action Team; Crime and Disorder Reduction Partnership; Domestic Violence Partnership and Anti-Social Behaviour Team. In 2006, we further expanded to incorporate the Area and Neighbourhood Team, which had previously been part of the Council and, in 2007, we established the Community Cohesion Unit.

The CSP is part of Derby City Partnership, working as part of the wider partnership arrangements to deliver Derby's Community Strategy. This aims to enable people of all ages and all walks of life to feel they belong to Derby and that Derby offers them everything they need.

Key agencies in Derby support and steer the work of the CSP. These agencies include:

- Derby City Council
- Derbyshire Police
- Derbyshire Police Authority
- Derby City Primary Care Trust
- Derbyshire Probation Service
- Derbyshire Fire and Rescue Service
- Derby Homes
- Derby Council for Voluntary Service

Our vision

Our aim is to create a stronger and safer Derby, so that everyone in the city – whether they live here, work here, or are just visiting – feels safe and confident as they enjoy everything the city has to offer.

Our achievements from 2005 to 2008

Overall, the CSP achieved most of the aims set in 2005. We reduced crime and anti-social behaviour, and have improved drug treatment services in the city with more people getting into treatment. We successfully prevented many young people from committing crime and reduced the re-offending rates of those that have. We implemented very successful partnerships with local people through neighbourhood working arrangements and, more recently, through community cohesion activities.

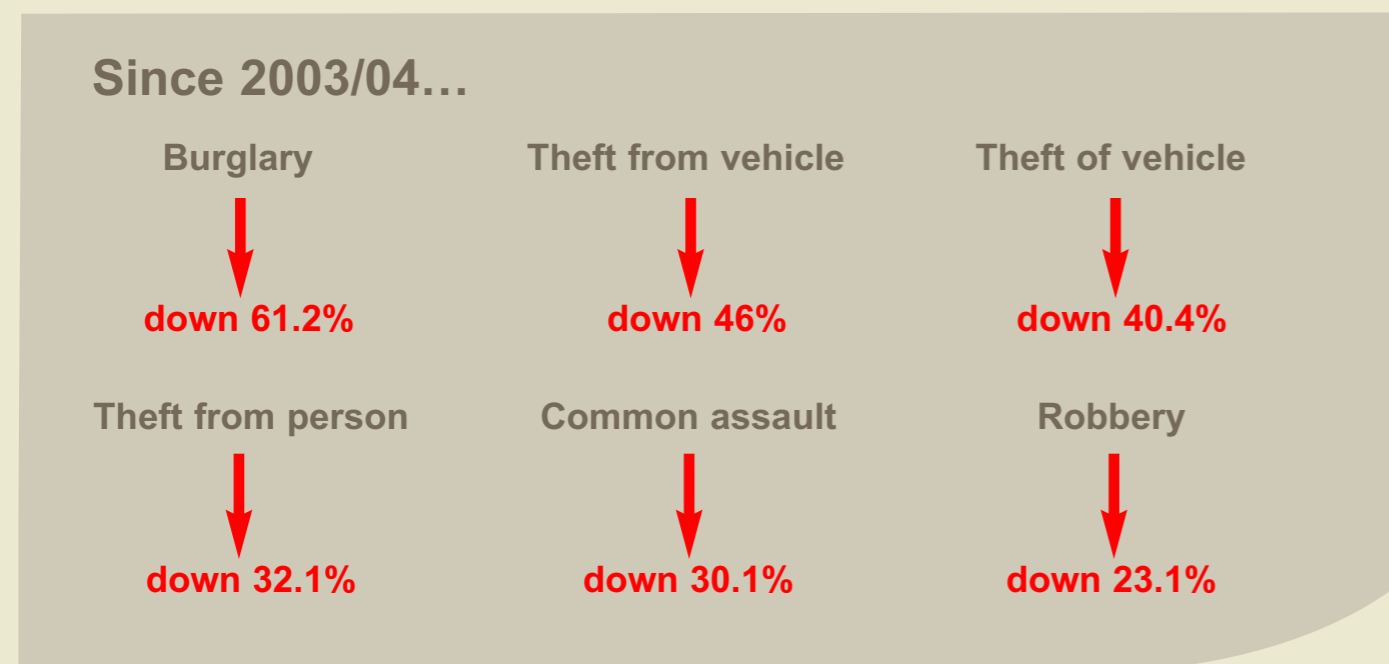
Reducing crime

A range of activities, often working closely with the Police, led to an overall reduction of 30.5% in those crimes against which CSP performance is measured. This exceeds our target set in 2005 of a 20% reduction and is an achievement beyond that of comparable areas that makes Derby the safest city in the region.

Reductions in specific crimes were even greater. For example, burglary reduced by 61.2% since 2003/04 (the baseline year) and theft from vehicle reduced by 46%. The chart below shows levels of reduction in all key crimes.

Critical to this success has been key CSP programmes such as the Burglary Reduction Team (now called the Crime Prevention Team), the Derby Prolific and Priority Offender Scheme, Derby Vehicle Crime Partnership, Derby Criminal Damage initiative and joint CSP/Police operations to reduce city centre violence.

We have also led on the successful implementation in Derby of the national Prolific and Priority Offender Scheme. In Derby, we have aligned this scheme with our Drug Intervention Programme for quick and effective delivery of services to those misusing drugs and committing crime.



Tackling crime – burglary



Mr Roach lives by himself. His shed had been broken into and his hedge had been set on fire in the past.

He felt especially vulnerable when a house two doors away was burgled. He contacted the Community Safety Partnership after speaking to one of his neighbours whose house had been surveyed by the Crime Prevention Team. Members of the Team visited Mr Roach, changed all of his front and back locks and also fitted window alarms.

“It’s relieved a big problem – for all of us,” says Mr Roach. “The service was very good. Members of the Team explained everything they were doing and showed me how it all worked. Now, the only thing that creates problems is the fact that we haven’t got an entry gate. Not all of the previous residents agreed to having one in place, but now everyone’s for it, the Crime Prevention Team has arranged to have this done as well. They’ve even arranged for the Fire Service to do an inspection of my house because they think I need to have more alarms. For vulnerable people, like myself, it’s a great service.”

Tackling crime – re-offending



Drugs Intervention Programme Advisor with a client

Dave is 43 and was a prolific burglar. He was targeted by the Derby Prolific and Priority Offender (PPO) Scheme in 2004 and supported by the Drug Intervention Programme (DIP).

Dave burgled to fund his heroin use and ended up in prison. To make sure that he did not continue to do this on leaving prison, the DIP team started working with Dave on his release from custody, making sure he had a drug treatment appointment straight away. He was also referred to a dedicated housing support programme, Smart Steps, and moved into accommodation within a week.

However, Dave dropped out of drug treatment, started to use heroin again and was issued with an eviction notice. He agreed to a joint support plan arranged by Smart Steps, Phoenix Futures, which provides some of our drug treatment services, and the DIP team.

Dave is now turning his life around. He is no longer involved in burglary, hasn’t used heroin since December 2007 and has kept his home. Dave was introduced to ‘progress2work’, a scheme supporting people like Dave into employment. Dave has enrolled on a Construction Skills Certification Scheme and is now looking for work.

Domestic violence

Over the past three years, we have also had a particular focus on reducing domestic violence. We have established a team of Independent Domestic Violence Advisors (IDVAs) who work to support individuals at high risk of domestic violence. An accredited Multi-Agency Risk Assessment Conference (MARAC), led by the Police, was established where agencies join together to identify the people most at risk of becoming victims of domestic violence and draw up plans to reduce that risk. We have run a programme for perpetrators of domestic violence and a specialised programme for victims in the Normanton area. In the last year, we have reviewed our projects to tackle domestic violence and have continued to achieve our aim of increasing the number of victims who feel able to report domestic violence. However, we have not been able to reduce the number of people who are repeatedly victimised so domestic violence will continue to be a priority for us.



"It's encouraging to see so many professionals not just working within their own arenas but coming together to provide the bigger picture. This provides a far better integrated and focused service for victims of domestic abuse. The level of commitment displayed is fantastic and I'm confident Derby MARAC will continue to go from strength to strength."

Detective Inspector Andrea Parkin, Chair of Derby MARAC

Tackling crime – domestic violence



Independent Domestic Violence Advisor with a client

Rebecca was referred to our Independent Domestic Violence Advisory service by the Police in July 2007. She had been assaulted by her husband who had held a large knife to her neck. He was sentenced to nine months in prison, but he requested an early release. However, the Independent Domestic Violence Advisor and the Police Domestic Violence Officer liaised with the Probation Service to object. As a result, he was not released straight away and, when he was eventually released, he was tagged.

Our Crime Prevention Team also installed additional security at Rebecca's home to improve her safety.

Rebecca is now taking back control of her life. She is working with a solicitor for child contact arrangements to be formalised and, with the support of the Independent Domestic Violence Advisor, Rebecca has been able to get her husband's name removed from her tenancy, so that he has no rights to return to her home.

In addition, Rebecca was referred to the Multi-Agency Risk Assessment Conference, which makes sure that appropriate actions and measures by a range of agencies are put in place to reduce the potential risk to individuals like Rebecca.

Rebecca continues to take positive steps forward. There have been no further incidents since her husband's release from prison and Rebecca has now started divorce proceedings.

Anti-social behaviour

Reducing anti-social behaviour has been a key priority throughout the past three years. We have had some important successes resulting in a reduction of calls to the Police about anti-social behaviour by 7.2% between 2005/06 and 2007/08.

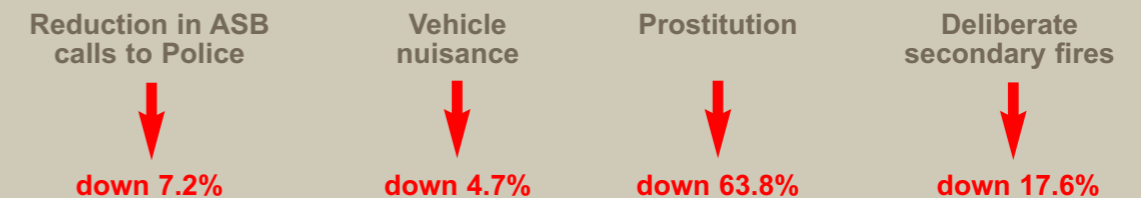
Particular areas of success are projects addressing vehicle nuisance and prostitution, which were reduced by 4.7% and 63.8% respectively. Deliberate secondary fires fell by 17.6%. Derbyshire Fire and Rescue Service has been working with partners to issue acceptable behaviour contracts and anti-social behaviour orders to those involved in fire-related crime.

A MORI survey we commissioned in 2007 showed that the proportion of people who perceived high levels of anti-social behaviour fell from 35% in 2003 to 23% in 2007. Whilst nuisance neighbours and street drinking show increases, both have shown reductions during the last three months and we will continue to target them.



Residents' survey

Percentage changes in anti-social behaviour (ASB) between 2005/06 and 2007/08



Tackling crime – reducing prostitution



We have:

- provided support and treatment for women working as prostitutes and misusing drugs through Women's Work and the Bradshaw Clinic. These services offer support on drug treatment and address wider health issues
- increased enforcement against kerb crawlers with the Police, who arrest men that kerb crawl and charge all those arrested. High-profile advertising, including billboards and radio advertising, warned kerb crawlers of the possible outcomes of their actions
- worked with local residents to identify and address their concerns to improve their feelings of safety and security.

Preventing and reducing youth offending

Our Youth Offending Service (YOS), which works to prevent and stop young people offending, has grown in success over the past three years. In 2007/08, the YOS further improved its overall performance and is now ranked second out of 157 youth offending services. The number of young people entering the youth justice system for the first time reduced from 643 in 2005/06 to 536 in 2007/08, a reduction of 16.7%. The re-offending rate significantly reduced from 43.5% in 2005/06 to 32.7% in 2006/07 – we are currently performing better than those youth offending services that are most like us and compared to the average in England and Wales. The YOS has implemented a wide range of programmes to achieve these outcomes. These include:

- **using youth inclusion and support panels** across the city to identify children and young people most at risk of offending
- **running youth inclusion programmes**, in partnership with the Enthusiasm Trust, to deliver programmes for young people
- **working with parents to develop their parenting skills**. We have recruited a Senior Parenting Practitioner to support parents to address their children's offending and anti-social behaviour.
- **managing young people at highest risk of further offending and causing harm to communities through the Plus Programme** – the Prolific and Priority Offender scheme to stop young people from becoming adult prolific or priority offenders
- **developing specialised services**, such as interventions for Black and Asian young people to continue to reduce their level of disproportionality in the criminal justice system
- **working with key schools and the Council's Children and Young People's Department** to implement a Safer Schools Programme
- **working with Derbyshire Fire and Rescue on its Youth Engagement Scheme, 'YES'**, a 12-week programme delivered by a number of agencies.



Parent receiving support from Parenting Practitioner

Tackling crime – preventing youth offending



Youth inclusion project

Nicole was referred to the Alvaston Youth Inclusion Project as she was at risk of exclusion from school, involved in anti-social behaviour, drinking heavily and facing a criminal prosecution for assault.

Nicole left school with no plans for the future. Through one-to-one mentoring and support, her mentor steered her towards the Entry to Employment Training Course delivered by Enthusiasm. She required a lot of support through her first couple of months to keep herself focused and to build up her confidence. Gradually, Nicole settled into the course and began to motivate herself to attend.

Nicole completed the course, leaving with a variety of certificates of recognition and achievements. Through partnership working, Enthusiasm set up a work placement for Nicole with Derby Homes. Since joining Derby Homes, her confidence and personal presence have improved, she now has a place on a Youth Training Scheme and her future looks bright.

Reducing the harm caused by drugs and alcohol

With Derby City Primary Care Trust, we led a major review of, and change programme for, drug treatment services from 2005 to 2008.

Following the review, three new services were launched:

- the Bradshaw Clinic, offering a range of drug treatment and harm reduction services – such as needle exchange
- Phoenix Futures, offering direct access to drug treatment services
- a specialised mental health service to meet the needs of people with complicated drug and mental health problems called 'Dual Diagnosis'.

Our work on this review was recognised in the 'Service Re-Design' category of the NHS Involvement to Impact Awards and has led to continued improvement in drug treatment services in the city. We have achieved an increase of almost 48% in the number of problematic drug users going into treatment and 92% staying in treatment for at least 12 weeks, which makes treatment more likely to be effective. Plus, most people now only have to wait one or two days for treatment compared to a wait of around eight weeks before the re-design.

Another aim in our previous strategy was to reduce the supply of illegal drugs in Derby. Over the last three years, our drug treatment services have supported a range of measures led primarily by the Police to disrupt drug supply – for example, through Operation Carnival.

Derby First Forum – an independent group of current and ex-drug users – was set up with support from the Partnership to help shape how drug treatment services are delivered in the city. With our support, the group produces a newsletter and has recently worked on a DVD. The group was short-listed for the 'Seldom Heard Groups' category of the NHS Involvement to Impact Awards.

Tackling substance misuse – young people

Our treatment services for young people are delivered by YoungAddaction. They have been very successful in working with young people to prevent many of them from becoming problematic drug or alcohol users.

Some of the achievements of our joint work with partners for young people include:

- more young people receiving treatment in 2007 – more than ever before
- 92% of young people with drug or alcohol problems being treated successfully
- sexual health provision, and services to help drug/alcohol users stay healthy, being provided routinely by treatment services
- all schools receiving guidance on dealing with drug or alcohol incidents
- the Derby Healthy Schools initiative receiving national acclaim through Beacon status.

Tackling substance misuse – young people

Lucy was 15 when she first attended YoungAddaction – an organisation we commissioned to deliver substance misuse treatment for young people. Lucy had been taking two ecstasy tablets a day for around two months. Her mum found out and, after they discussed it, Lucy recognised that she was becoming dependent on ecstasy and agreed to seek help.

She attended her first session at YoungAddaction with her mum. Lucy wanted to stop taking ecstasy altogether, as she felt it was impacting on her health, her emotional well-being and her relationship with her mum.

The main focus for YoungAddaction was to build Lucy's self-esteem and promote a positive body image – one of the reasons Lucy used ecstasy was because she thought it would help her lose weight. She was also referred to a voluntary sports programme so that she could attend a gym. YoungAddaction continued to support Lucy's mum so she could effectively help her daughter.

Lucy has now stopped taking ecstasy: she is more confident, is eating and feeling healthier, and has a more positive outlook on life.

Implementing the Derby Alcohol Harm Reduction Strategy

The CSP has worked closely with partners, in particular Derby City Primary Care Trust, to introduce an Alcohol Harm Reduction Strategy for the city. This strategy has led to the opening of a new Derby Alcohol Misuse Service, which offers advice, guidance and support to those experiencing difficulties with drinking. Working closely with general practitioners, the team also trains other professionals in dealing with the impact of drinking.



Taxi marshalls in action

An essential strand of the strategy is to reduce alcohol-related crime. A key achievement has been the continuation of the taxi marshalling scheme in the city centre at peak times of potential alcohol-related nuisance. The marshals help people coming out of nightclubs and bars to leave the city smoothly rather than congregate in groups when potential disorder can arise.

Also, for the first time ever in Derby, we organised the national Best Bar None scheme in the city centre. 31 licensed premises were accredited under the scheme, which recognises and rewards the good and safe working practices that pubs, clubs and bars have in place. The scheme, supported by the Police, Derby Pubwatch, RAM FM, Derby Evening Telegraph and Flint Bishop law firm, culminated in an awards ceremony at Pride Park Stadium. Over 250 representatives from assessed licensed premises attended the event.

Improving community cohesion

A multi-agency Community Cohesion Unit is now established and based in the CSP – this will also include Fire and Rescue membership from mid-2008. The Unit is working to implement the Derby Community Cohesion Strategy, launched in November 2007, with other agencies. The Community Cohesion Leadership Group gives clear direction and ensures the plans outlined in the strategy are on track.

We now have a detailed action plan in place to make sure the strategy is implemented. We are at the forefront of work in this area in the region, particularly with the development of Derby Muslim Forum, our 'Building Bridges' programme, and work with new communities. We also completed a population mapping exercise to get more accurate data on who is living in Derby, in particular which new migrant communities.

Strengthening communities – community cohesion



Members of the CSP's Community Cohesion Unit

The CSP identified the need for a partnership approach to develop a sense of belonging and shared values for people, including new communities, living in the city. Although a range of organisations and individuals were working to support these communities, it was un-coordinated and often reliant on goodwill.

Through discussions with partner agencies and local community leaders, the CSP has developed a New Communities Steering Group which:

- advises on issues and needs of new communities
- makes appropriate regional and national links
- progresses partnership work on asylum seeker and refugee resettlement
- disseminates research findings and builds on good practice
- identifies appropriate resources in response to specific needs.

This group involves key stakeholders from partner agencies and includes, perhaps most importantly, community representation.

Neighbourhood working and engaging with local people

With the support of Derby City Council, Derby Homes, Derbyshire Police and Derbyshire Fire and Rescue Service, our model of neighbourhood working has now been rolled out across the whole city. This is supported by neighbourhood managers who lead partnership working across each neighbourhood. The five Area Panels have been successfully replaced by more than 17 Neighbourhood Forums and these are supported by Neighbourhood Boards which help to set the direction and priorities for each neighbourhood. Each neighbourhood now has a local plan.

We have involved residents in identifying our priorities, particularly through the Neighbourhood Forums and Boards. We have also commissioned our largest ever survey of over 6,000 Derby residents to find out what local people think about their neighbourhood and their city. We raise awareness of our work and services through our website and our newsletter SaferDerby, which is delivered to every household, other magazines such as the Council's Your Derby, as well as through the local media.



Improving how we work

Performance and commissioning arrangements

We have developed more sophisticated ways of collecting information, increasing our range of sources and types of information. This includes using a wider range of statistical information but also resident perceptions through Neighbourhood Forums and Boards, public events and our survey of over 6,000 residents. We pull all of this data together through a strategic intelligence assessment undertaken every 12 months with six-monthly reviews.

We successfully developed a framework to support our planning and commissioning arrangements. We have identified our priorities, planned activities, and are commissioning services as necessary to deliver these activities.

Developing and supporting our staff

The CSP has retained Investors in People status since 2003. We have continued to focus on the development of our staff and have fully implemented an induction programme with new staff who now have a set programme of tasks, meetings and a clear timetable to work with alongside their manager. This ensures staff understand the Partnership, how it works and their role within it. An annual Learning and Development Plan is implemented each year to ensure that all staff have the skills and support necessary to undertake their role effectively.



Our volunteers

Supporting Others through Volunteer Action (SOVA) continues to be an essential part of our work, providing excellent support, particularly for our Youth Offending Service. SOVA provides an appropriate adult service where volunteers attend Police interviews with young people if their parents, guardians or other adult don't or can't attend with them. It also provides mentoring support to young offenders. A number of our SOVA volunteers have been recognised this year for their excellent work with a range of awards.

In addition to the volunteers who work with us through SOVA, much of our work is supported through local people giving their time voluntarily. Examples include those who are involved in Derby First Forum, community champions and members of Neighbourhood Boards.

Strengthening communities – working with neighbourhoods



“Now, nearly a year later (from the change from Area Panels to Neighbourhood Forums), we feel that neighbourhood working is one of the best things that could have happened to Mackworth. This is largely down to the Neighbourhood Manager and the Community Safety and Involvement Officer working alongside Board members, who include residents, community organisations representatives and ward councillors. It's also down to the fact that residents have a dedicated forum, held in a local venue, at which they can raise and discuss issues that really matter to them. These arrangements also make it easier for us to make sure the public services deliver on our priorities”.

“At last, we the residents of Derby have a voice for our own neighbourhoods – gone are the days of where one cap fits all.”

Paul Pegg, Chair of Mackworth Estate Community Association (MECA), pictured with Pete Mathews, Neighbourhood Manager (right)

Strengthening communities – our volunteers



Martin is 43 and works full time. Martin has volunteered for the last two years with Supporting Others through Volunteer Action (SOVA) – a national voluntary organisation that works with us to strengthen communities by involving local volunteers in promoting social inclusion and reducing crime.

Martin says: “I originally got involved because I like working with young people and wanted to broaden my horizons. You have to be flexible to the individual young person's needs, likes and situation when you are working as their mentor but it is very rewarding when you see their behaviour and attitudes changing.”

SOVA wanted to recognise Martin and nominated him for a Derbyshire Criminal Justice Board 'Justice Award'. Martin's excellent work saw him win the Justice Award. The CSP is proud of Martin and all those working on our behalf as volunteers with SOVA.

Other achievements in 2007/08

Our work with the local community to improve the appearance of, and reduce anti-social behaviour around, a Spondon subway has recently won a Crimebeat Award.



Spondon Subway Project

We have worked in partnership with Allenton Traders Association, the Police, the Council and Enthusiasm to develop a 'Shop Watch' scheme in Allenton. This links traders, the Police and CCTV operators together by radio and improves camera coverage to reduce crime and anti-social behaviour in the area.



Allenton 'Shop Watch' Scheme

Our Crime Prevention Team improved the security of 734 homes in the city. Many of these householders have been victims of burglary, are older people or vulnerable for other reasons, such as domestic violence.



Improving security in people's homes

- We have developed a community allotment in Sinfin Lane bringing together people from across the Austin Estate. This has strengthened the community, increased the consumption of fruit and vegetables, and has given young people an opportunity to give something back to their community.
- The young people at On-Track – a youth project working with those young people at risk of becoming involved in anti-social behaviour or crime – have created a CD that won the Crimebeat Arts competition. 11 young people attended the awards ceremony and performed on stage.
- Our Youth Offending Service has developed a group work programme called 'Deal or no Deal' to raise the consequences of offending behaviour and to identify alternative ways of behaving.
- We have successfully rolled out youth inclusion projects across the city.
- Our Parenting Officer worked with 50 parents between September 2007 and March 2008, running two group programmes with an 82% success rate.
- Our work with partners on tackling firework misuse, and particularly the firework media campaign, won national recognition as an example of good practice.

Our plans and priorities for 2008 to 2011

Identifying the priorities

We have gone through a rigorous process to identify our key priorities for 2008/11. We have:

- completed a **strategic intelligence assessment** and a **drugs needs assessment** gathering a range of data and information together from many different sources.
- sought **residents' views** through a survey of city residents, Neighbourhood Forums and Boards and through consultation events
- developed **neighbourhood profiles** for each of Derby's 17 neighbourhoods to identify the particular problems and risks of each neighbourhood across a range of issues
- looked at our **performance information** to identify the areas where we are performing well and, more importantly, the areas where we need to do better
- taken into account recent **inspection findings**, for example, the Comprehensive Performance Assessment (CPA) and Joint Area Review (JAR), Police Performance Assessment and Health Care Commission Annual Health Check
- taken on board **priorities identified by our partner agencies** – we have done this through Derby City Partnership and the process of setting the Local Area Agreement in Derby
- taken into account **key national strategies** and their priorities, including the Crime Reduction Strategy 2008-11, Community Safety Plan 2008-11, National Policing Plan, Cross Government Action Plan on Sexual Violence and Abuse, Plan for Tackling Violence, the Youth Crime Action Plan and the Local Government White Paper 'Communities in control – real people, real power'.

Using this wide range of information, as well as our discussions within the Partnership, with our partners and with local residents, we agreed a number of priorities which support the delivery of key indicators in Derby's Local Area Agreement 2008-2011 (listed in Appendix 2). These priorities fall within our two key objectives for 2008 to 2011:

Objective 1: Building stronger communities

Objective 2: Building safer communities



Neighbourhood Board development in progress

Objective 1: Building stronger communities

A strong community is a place where people feel that they belong to their neighbourhood, where people from different backgrounds get on well together and where local people can influence the decisions that affect their daily lives. The CSP will continue to lead the work on building stronger communities, with a focus on projects that increase cohesion, and will further develop the neighbourhood working arrangements.

Community cohesion

Our vision for Derby is to make sure our city is one where people live together and respect each other and have a shared vision for their neighbourhood. This vision will focus on individual rights and responsibilities, encouraging trust and developing strong relationships that build on those things communities have in common. To deliver this vision, we have a Derby Community Cohesion Strategy supported by an action plan that focuses on:

- **improving leadership** – we want to make sure we have leadership in place to develop a cohesive city
- **empowering communities** – ensuring that local people have a voice and can shape the communities in which they live
- **developing shared values and a sense of belonging** – through the 'Building bridges for our shared future' programme by bringing together different communities and neighbourhoods
- **monitoring and assessing tensions** – identifying issues and tensions at an early stage before they become significant problems
- **tackling inequalities** – working with our partners to improve quality of life and tackle inequalities
- **preventing violent extremism** – implementing programmes that prevent the growth of violent extremism in the city
- **supporting inter-faith initiatives** – such as the Derby Forum of Faiths and its inter-faith work.

Building stronger communities – developing community cohesion



An ESOL course being delivered

We identified the need for a course about living in the UK to:

- give information about how to access services
- give information about the law
- help new communities integrate more effectively into communities
- develop confidence and avoid exploitation.

Working in partnership with University of Derby, we devised an English for Speakers of Other Languages (ESOL) course to meet these needs and designed to help participants find employment, progress to further education and enjoy a good quality of life.

The courses targeted new communities including Kurdish, Somalians, Polish, Czech and Slovaks. Each course lasts ten weeks and they have been well attended by a diverse group of people, who gain a qualification at the end.

We are aiming to develop the course for other new communities arriving in the city.

Neighbourhood working and engaging with local people

Over the next three years, we aim to continue to build on the progress we have achieved over recent years and further develop our approach to neighbourhood working. We aim to empower local people to play an active role in leading and shaping their neighbourhood. We will do this through the Neighbourhood Action Plan, which has two key priorities:

- **active citizenship** – where local communities are strong, work together and have good leadership, and get involved in improving local services
- **influencing decisions** – making sure local people can influence key decisions by our working with communities to set priorities and determine how services are delivered.

Local priorities and plans will be identified and led through the Neighbourhood Forums and Boards. We have developed a reporting framework to make sure local plans are in place but also those issues identified as priorities are fed into wider planning in the city. We will also be further developing plans for the management of community assets and participatory budgeting.

Building stronger communities – working with neighbourhoods



Jim Hardy with Jonathan Till and Paula Solowij from the Alvaston Neighbourhood Team

Jim Hardy, an Alvaston resident and chair of residents group AORTA, has been on the Alvaston Neighbourhood Board since 2007. He has regular contact with the local neighbourhood team, which is based at the Allenton Housing Office. He believes that it's vital for residents to take part in their Neighbourhood Forum so that the neighbourhood team is aware of local issues.

Jim says: "Most issues brought to the Alvaston Neighbourhood Forum are on seemingly petty things but they do impact on day-to-day life. We want to feel safe, live in a clean and attractive neighbourhood but a few people commit acts of anti-social behaviour such as graffiti, criminal damage and harassment. Our neighbourhood team is committed to helping us address these issues. Team members work closely with agencies such as the Police, Derby Homes and the Anti-Social Behaviour Team at the Community Safety Partnership, and collectively they are making a difference. Crime statistics for the area are down; our streets are cleaner with graffiti removed and litter/fly tipping usually cleared within 48 hours of reports being received. My advice to residents is to say, you won't get it if you don't ask – ask at the forum!"

Objective 2: Building safer communities



Making sure that crime and anti-social behaviour are under control in all neighbourhoods is fundamental to us. However, simply having safe communities is not enough, people need to feel safe and confident in their community and in the city as a whole.

While we will aim to maintain the successes we have had across most crime and anti-social behaviour, such as continuing our work to keep burglary and vehicle crime low, we have identified a number of priorities and issues to address in the coming years.

Preventing and reducing violent crime

Our vision for Derby is of a city where violent crime, particularly serious violent crime, is low. We aim to make sure Derby does not go down the path of many other cities where group offending, gun and knife crime are a significant problem. We aim to keep Derby a safe city.

We are finalising a strategy that will tackle violent crime. The key areas it will address are:

Serious violent crime

Serious violent crime – murder, attempted murder, rape, gun and knife crime – is rare in Derby. To keep it this way, we will be:

- identifying those individuals at high risk of violence and those at risk of becoming offenders
- identifying those involved in group violence to make sure we don't develop a gang culture in the city.

Domestic and sexual violence

Domestic violence continues to be a significant priority for us. For many, domestic violence isn't a one-off occurrence – almost 40% of calls to the Police are from people who have previously been victims. We will be targeting the victims who are at risk through:

- maintaining the Multi-Agency Risk Assessment Conference (MARAC). It reviews and sets actions to support individuals at highest risk. Our Independent Domestic Violence Advisors support victims in this process
- improving the co-ordination of work across partners and agencies, and potentially developing a Family Justice Centre to reduce duplication of effort, improve access to services and outcomes for victims
- making the homes of those individuals at highest risk of domestic violence safe
- working with partner agencies and local communities to prevent and reduce incidents of forced marriage and 'honour'-based violence.

Other violent crime

We have seen a recent increase in violent crimes like robbery, wounding and assault in the city, and this will therefore be a priority for us. We will focus on:

- young people, as they are at higher risk of becoming both victims and perpetrators of such crimes compared with adults
- targeting locations where these crimes are most common – such as the city centre
- targeting alcohol-related violence.

Reducing re-offending

In the next three years, we will continue to target those individuals who cause most harm to our communities and those who re-offend. This will be achieved through our Youth Offending Service which will address factors such as substance misuse and making sure young offenders are in employment and education, to reduce the likelihood of them re-offending.

We will continue to lead Derby's Prolific and Priority Offender Scheme, identifying and targeting those causing most harm and providing a 'premium' service – for example, making sure there is swift access to drug treatment service. This is complemented by the close working of this scheme with our Drug Intervention Programme.

We will support the Probation Service in developing its work in preventing re-offending for those offenders who are subject to probation supervision. Derbyshire Fire and Rescue Service will continue to work with those individuals who are known to set fires. It does this through the 'Fire Safe' scheme which is successful in preventing 98% of those on the scheme from re-offending.

Tackling anti-social behaviour

Anti-social behaviour (ASB) is one of the biggest causes of concern for many local people. Our vision is to make sure tackling anti-social behaviour and its causes is a priority, and for people to show respect to one another and to their environment.

While doing this, we will also be working to improve perceptions of anti-social behaviour so people feel safer. An ASB action plan will focus on:

- working with partners and communities to challenge and influence the behaviour of individuals involved in anti-social behaviour
- working with partners and communities to improve the locations that are known to attract anti-social behaviour
- making use of a wide range of activities including working with parents and families; getting young people involved in positive activities; using orders such as Anti-Social Behaviour Orders (ASBOs) when necessary



- individual projects focusing on the most problematic types of ASB, including environmental ASB (such as fly tipping), nuisance neighbours and street drinking.



Tackling youth crime and disorder



Restorative justice - making a positive contribution to communities

Our aim is to make sure that local communities are reassured about the safety of their neighbourhoods and that they feel included and supported in the process of delivering youth justice. Our youth justice services will be neighbourhood-focused so that youth offenders will have to make a positive contribution to their local communities.

Derby continues to be a safe city, and crime committed by young people is low – only around 3% of 10 to 17 year-olds offend. However, we are keen to make sure this remains the case and are working closely alongside our partners to deliver the following actions.

We will:

- maintain a high-performing youth offending service to stop young people from re-offending
- maintain our prevention work to stop young people becoming involved in crime and anti-social behaviour in the first place
- promote a positive image of young people – most young people are not involved in crime and anti-social behaviour
- work to build bridges between young people and between young people and other generations to improve understanding and strengthen relationships
- work with parents and families to provide them with the skills to deal effectively with challenging behaviour
- provide support to young people who are victims of crime and anti-social behaviour
- work with schools and local neighbourhoods to prevent and tackle youth crime and anti-social behaviour in that area
- work with other agencies, such as the Police, to prevent the growth of group offending.

Reducing the harm caused by substance misuse

Alcohol harm reduction

The safe and sensible use of alcohol has a place in our city. However, over the next three years, we will challenge the negative aspects of alcohol use and improve the accessibility and effectiveness of alcohol treatment services to keep the city a safe place for all to enjoy.

With Derby City Primary Care Trust, Derbyshire Police, Derbyshire Probation Service, Derby City Hospital Trust, and other key service providers, we have developed the Derby Alcohol Harm Reduction Strategy. It focuses on:

- young people – including activity to prevent young people abusing alcohol and education, particularly around raising awareness of responsible drinking
- community safety and crime – focusing activity to prevent and reduce alcohol-related crime and anti-social behaviour
- health – including activity to reduce the harm to people's health as a result of alcohol, either to themselves or to others.

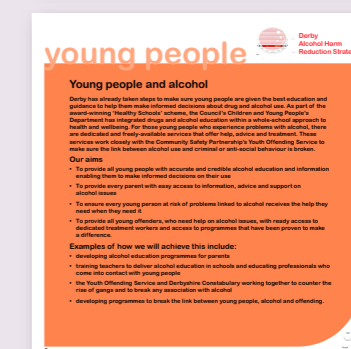
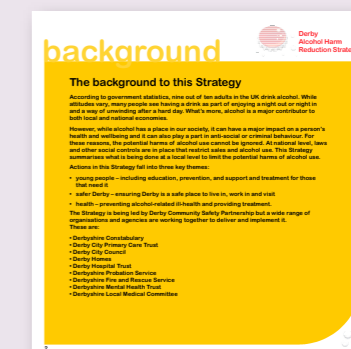
Reducing the harm caused by drugs

The aspiration of the CSP and the Primary Care Trust, its partner in drug treatment delivery, is to continue to deliver effective and accessible drug treatment services. We will be developing our services in the next three years to meet the changing nature of drug use in the city – with services that are responsive and flexible. Our aim is to increase the number of people coming through our treatment services who leave drug-free.

In the coming years, we will continue to prioritise our preventative work. In particular, we will focus on preventing drug dependency developing in the young and on taking swift and effective enforcement action against those involved in the supply and selling of drugs.

We will:

- deliver our Adult Treatment Plan, to get more problematic drug users into treatment quickly; to keep them in treatment long enough for it to be effective; and to provide treatment to meet different needs
- continue to deliver our Drug Intervention Programme alongside the Prolific and Priority Offender Scheme
- implement the Adult Harm Reduction Plan focusing on the delivery of services like needle exchange, vaccination programmes and advice to minimise the potential harm caused by drug use
- work with young people and their families focusing on:
 - young people who have offended, particularly those at greatest risk of re-offending who misuse drugs
 - the development of alcohol-specific treatment for young people
 - our work with partner agencies, particularly around education and promotion of responsible drinking
- continue to work with the Police to understand and break down the drug markets and address the crimes associated with drug use.



How we do business

Governance arrangements

We are changing our governance and structure to make sure we are fit for purpose and that we have arrangements in place to effectively deliver our priorities. These arrangements make sure we join up work with our partners and other key agencies in the city. The details of our governance arrangements are given in Appendix 1.

Resources

Our money

There has been a big change in how we receive our income, particularly due to the Local Area Agreement – an agreement between the local authority, its partners and the Government.

Our resources are limited, so it is important that we use them wisely. We do this by making sure our work is prioritised and targeted, by offering value for money and by delivering positive outcomes. We have prepared a three-year financial plan that matches resources to our delivery plans. These have been ratified by our Executive Board and appropriate accountable bodies.

Commissioning

To make the most effective use of our resources, we work within our Annual Planning and Commissioning Framework. This includes:

- an annual needs assessment to help planning and evidence-based priority-setting
- clear processes to make sure that those who are best placed to deliver services are effectively commissioned – whether from within the Partnership or an external agency
- making sure that financial and performance progress is closely monitored.

Performance management

As in previous years, the Partnership will have a clear and robust performance management framework to meet our local and national requirements. Overall, we perform very well but there are areas in which we have not achieved as well as we would have liked, for example, violent crime. These areas are important to us and are incorporated in our priorities for 2008 to 2011. Our key priorities form part of Derby's Local Area Agreement – an agreement between the local authority, its partners and central government. Our performance against these priorities will be monitored nationally. A list of our performance indicators in the Local Area Agreement is given in Appendix 2.

Communications and consultation

Communicating well is essential for us. We will increase the range of ways we communicate, consult and engage with residents. We recognise that we need to let people know about the work we are doing. We also plan to improve the way we consult, making sure that as many residents as possible can be involved in how we identify and set our priorities in neighbourhoods and the city as a whole.

Our staff

Our staff remain central to our ability to deliver the priorities we have outlined, from our office-based staff ensuring the effective day-to-day running of the Partnership to those in our operational teams.

We continue to be an Investor in People organisation and are very proud of this status. We plan to further support and develop our staff to make sure they have the skills needed to deliver our priorities.

Our volunteers

We plan to continue our relationship with Supporting Others through Volunteer Action (SOVA) working across a range of areas within the Partnership. We will also continue to work closely with local people who give their time voluntarily through their support of structures such as the Neighbourhood Boards.

Appendices

Appendix 1

Governance arrangements

Stronger and Safer Communities Executive Board

Previously, we had a Community Safety Board alongside a number of other groups, for example the Area and Neighbourhood Board. Following consultation with our Board, we agreed that this Board did not cover the full range of our work and, from April 2008, we have established a Safer and Stronger Communities Executive Board. This Board represents the 'Safer and Stronger' City, one of five 'cities' of the Derby City Partnership (DCP) delivering Derby's Community Strategy.

Our Board sets the strategic vision and direction of our work and has membership from a range of agencies:

Chief Executive, Derby City Council

Assistant Chief Constable, Derbyshire Constabulary

Chief Executive, Derby City Primary Care Trust

Councillor holding relevant cabinet portfolio, Derby City Council

Chief Superintendent, Derbyshire Police

Chair, Derbyshire Police Authority

Chief Fire Officer, Derbyshire Fire and Rescue Service

Chief Probation Officer, National Probation Service – Derbyshire

Director of Regeneration and Community, Derby City Council

Corporate Director for Children and Young People's Department, Derby City Council

Corporate Director for Environmental Services, Derby City Council

Home Office Director, Government Office East Midlands

Chief Executive, Derby Homes

Director, Derby Council for Voluntary Service

Director, Derby Community Safety Partnership

A number of sub-groups support the Board:

Stronger Strategy Group

This group oversees the direction and activity towards the delivery of the priorities within our objective of building stronger communities. This group's main focus is around the continued development and implementation of neighbourhood working and community cohesion.

Safer Strategy Group

This group sets the framework for the delivery of activities to make sure we achieve our priorities to build safer communities. This group's main focus is on delivering our work to tackle crime, anti-social behaviour and drug and alcohol misuse.

Commissioning Group

This group ensures we have needs-led priority-setting, planning and commissioning. The group ensures there are robust arrangements for the commissioning of services and scrutinises performance and financial delivery against our priorities. This makes sure that the CSP is fit for purpose.

Appendix 2

Measuring performance 2008 to 2011

While we are measured across a wide range of indicators, our core performance is measured through the Local Area Agreement. The following are the performance indicators that we, along with our partners, aim to deliver in the next three years.

Local Area Agreement indicators

- LAA 16 (NI 1) – Percentage of people who believe people from different backgrounds get on well together in their local area
- LAA 17 (NI 2) – Percentage of people who feel that they belong to their neighbourhood
- LAA 18 (NI 4) – Percentage of people who feel they can influence decisions in their locality
- LAA 19 (NI 35) – Building resilience to violent extremism
- LAA 20 (NI 17) – Perceptions of anti-social behaviour
- LAA 21 (NI 18) – Adult re-offending rates for those under probation supervision
- LAA 22 (NI 20) – Assault with injury crime rate
- LAA 23 (NI 32) – Repeat incidents of domestic violence
- LAA 24 (NI 49) – Number of: primary fires; related fatalities; non-fatal casualties, excluding precautionary checks
- LAA 25 (NI 111) – First time entrants into the Youth Justice System aged 10 to 17

Equalities Action Group – Statement of Intent

Derby Community Safety Partnership will treat people with equal consideration and respect. We will endeavour to ensure that this ethos is embodied in the way we provide services, in our employment practices and in the way we work with our partners and the community.

