



SaferDerby

the newsletter from Derby Community Safety Partnership January 2009

Welcome to this issue of SaferDerby.

Over the last few months, we've been planning our work for 2009/10. The first stage of this has been our Strategic Assessment, which helps us identify the main issues and problems in the city.

We've pulled together and analysed information from the Police, NHS Derby City, the Council and other partners. We've looked at where we aren't performing well, and at Derby residents' views – from the findings of our largest-ever survey of over 6,000 residents to issues raised at Neighbourhood Forums.

Top priorities

We've already identified priorities in our three-year strategy, which remain in place, but we think there are four issues that need our particular attention this year.

Improving public perception and confidence, particularly of crime and disorder

We'll be improving the way we provide you with information. As a first step, we've included a quick survey inside, so please do fill it in and return it to us.

Dealing with alcohol and related issues

Alcohol misuse contributes to violence in the city centre, domestic violence and anti-social behaviour. In the coming year, we will be putting the Derby Alcohol Strategy into action.

Improving community cohesion and identifying tensions

While Derby is a city where people from different backgrounds get on well together, tensions sometimes arise between different groups and individuals. We'll be making sure we identify these early on and working with

communities to tackle tensions so that they can become stronger together.

Targeting gangs and keeping young people away from harm

Only a small minority of young people get involved in anti-social behaviour and an even smaller proportion get involved in gangs or more serious behaviour. While gun crime is still the exception in Derby, the recent shooting was shocking and shows why we need to tackle this issue. With the Police and other partners, we have put in place a strategy to identify and target key individuals, protect victims and witnesses, and to work with young people at risk of becoming involved in groups or gangs.

Our annual plan for 2009/10 will address these issues. We'll tell you more about it in the next issue of SaferDerby. In the meantime, You can read more about our three-year strategy and get further information on all of our work by visiting www.saferderby.org, calling **01332 256160**; minicom **01332 256900**; or by emailing community.safety@derby.gov.uk.



Andy Thomas
Acting Director, Derby Community Safety Partnership

Best Bar None

 Accredited Venue
 Derby 2008/09

Derby Best Bar None recognises and rewards city centre venues that offer a safe and responsible environment for people to enjoy

supported by:



Look out for Best Bar None

Best Bar None venues across Derby city centre are being announced over the coming weeks. All accredited venues have received recognition for their good working practices and the way in which they have gone the extra mile to make sure their customers have a great night out in a safe environment.

So, when you're out and about in Derby city centre, look for the Best Bar None logo!



Family Justice Centre for Derby

A Family Justice Centre, offering support and advice to people facing domestic abuse, is planned for Derby.

The Centre, only the second of its kind in the country, is a joint initiative between the Community Safety Partnership (CSP) and the Police and will bring together all the agencies and voluntary organisations that are working to help victims and survivors of domestic and sexual violence. This will mean that it can offer support on a whole range of issues, such as housing, refuge accommodation, health, benefits, social services and education, all at one single location.

The CSP's Sonia Rafferty, explains: "People experiencing domestic and sexual violence need help in all sorts of ways from a number of different organisations.

"There's already a lot of help and support available to victims and survivors but it's scattered across the city and county.

The Family Justice Centre aims to make sure that all the people who can help are under one roof to support clients and their families quickly and efficiently.

"Domestic and sexual violence and abuse happen across all ages, cultures and social backgrounds and affect not just the victims themselves but their families.

"The opening of this new Centre will mean that we tackle domestic and sexual violence more effectively and that we bring the service to the victims and survivors."

Look out for more news on the Centre.



If you are experiencing domestic violence, please contact:

Hadhari Nari:
01332 270101
National Women's Aid:
0808 2000 247

Youth Offending Service is best in region

The Partnership's Youth Offending Service (YOS) has been ranked as the top performing YOS in the region and second out of 157 Youth Offending Teams in England and Wales by the Youth Justice Board.

Our city-wide prevention programmes, which work with young people who are at risk of offending and divert them into more positive activities, have led to a significant fall in the number of new entrants to the youth justice system. There were 643 new entrants in 2006/07 and this was reduced to 536 in 2007/08.

Re-offending rates in the city have also fallen year on year due to a range of measures, including our Plus Programme which regularly brings

together key agencies to develop strategies to work with those who are seen as being most at risk of reoffending.

Other key successes include:

- more strict enforcement of Court Orders, with 97% of young people attending their appointments compared with the national average of 76%
- over 25% of parents of young people in the youth justice system now receiving parenting support, compared with a national average of 17%
- 94% of young people on Court Orders are now in education, training or employment.

Community justice benefits everyone

"...young people are putting something back into local communities and are making amends for their actions."

The Partnership's Youth Offending Service is expanding the range of opportunities available for young people to put something back into local communities as part of their Court Orders.

A Community Justice Team has been set up to work with our neighbourhood teams to identify opportunities for young people to get involved in projects, such as local clean-up campaigns.

Claire Brandon-White, Community Justice Officer, says: "Community justice is an important aspect of our work with young people to address their offending behaviour and give them a positive focus in their lives.

"It also shows local residents that young people are putting something back into local communities and are making amends for their actions."

We have run a number of these projects recently, and we will build on these successes. Examples include the award-winning Tunnel Project in Spondon, and the Subways Project in Sinfin, where local residents helped rejuvenate pedestrian underpasses by cleaning away graffiti and replacing it with colourful murals.

Local young people got involved in both of these projects, working alongside older residents and adults with learning difficulties, and they all found this a very positive experience.



Building bridges

'Building bridges for our shared future' is a programme run by our Community Cohesion Unit that aims to develop shared values and a sense of belonging to the city. This reflects our vision of a city where people live together, respect each other and have a shared vision for their neighbourhood.

The programme includes projects that give people from different backgrounds, cultures and ages the chance to meet and mix so that there is better understanding and tolerance between communities.

One Arboretum

A key project in this programme has been the One Arboretum festival held in Arboretum Park at the end of August. The event attracted over 19,500 people of all ages and brought together many of the communities that live in the area and other parts of the city to celebrate community spirit. On offer during the festival were music and dance from a wide range of artists, Cycle Derby demonstrations, music and dance tasters, sports activities, children's inflatables, free health checks and community safety advice.

An important part of the One Arboretum festival was collecting people's responses when we asked what it means for them to belong to Derby.



The Community Cohesion Unit is now working on other projects to build bridges between people of all ages and communities...

Photo project with QUAD

Children and parents from Village Primary School in Normanton, Gayton Community Junior School and St George's Catholic Primary School in Littleover are taking part in workshops with a professional photographer. After receiving advice on how to compose and take digital pictures, they've been given cameras so that they can record their favourite everyday experience. The aim is to show what they have in common with each other – no matter what school or background they have. In Spring, the project will finish with a joint exhibition of everyone's photographs in a community venue.



Sally Ann Wilson, Headteacher of Gayton Junior School, said: "We are really looking forward to the exhibition to see what the families from the three schools produce. We hope the families involved will teach us what they

have learnt from the project and share their photographic skills with others."

For more information about the 'Building bridges for our shared future' programme and the work of the Community Cohesion Unit, contact Dawn Robinson-Ruane on 01332 256925; minicom 01332 256900; email dawn.robinson-ruane@derby.gov.uk





Neighbourhood focus

Neighbourhood working in Derby has been developing over the last two years and there is now a citywide framework that includes Neighbourhood Boards, Neighbourhood Forums, neighbourhood managers and working with partner organisations such as the Council, Police and the Fire Service.

The framework allows local people to influence decisions and become more active in their neighbourhoods as well as providing a way to identify and respond to key neighbourhood priorities.

The CSP is taking the lead in enabling our partners to achieve a number of targets linked to these priorities.

The targets include increasing the number of people who:

- believe people from different backgrounds get on well together in their local area
- feel that they belong to their neighbourhood
- feel they can influence decisions in their neighbourhood
- participate in regular volunteering.

The neighbourhood teams are actively working in the communities with residents and partners to successfully reach these targets.

Citizens on patrol!

To tackle anti-social behaviour and to get local people talking to each other, residents and councillors in Alvaston and Boulton took to the pavements in an innovative scheme called Citizens and Councillors on Patrol (COPs).

The patrols allow residents who can't make it to Neighbourhood Forums or councillor surgeries to report problems in their area. It's hoped that they will result in minor issues being cleared up quickly. Residents can also request the patrol to come to their area to deal with issues, and there will also be short-notice emergency patrols.

Thelma Bradshaw, local Neighbourhood Watch representative, embarked on the first patrol armed with a list of issues including replacing litter bins, inspecting

overgrown trees and looking at street lighting problems.

She said: "The patrols will give everyone a chance to get out and see the issues for themselves. It also shows that people want to make a difference to the area."

The scheme has support from the CSP, Council, Police and Derby Homes. Young people are also taking part through Enthusiasm, a local charity which works with young people who are at risk of offending. Mark Stewart, team leader, said: "It will show the kids the effect their actions have and also show residents that young people can get involved in a positive way."

The scheme will see regular patrols, which will be advertised through leaflets and Neighbourhood Watch newsletters.



Thelma Bradshaw, local Neighbourhood Watch, with Walter Dakin, local Neighbourhood Watch, and PC Simon Hawley.

Supporting older residents



Audrey Fowler says: "Sue (pictured right) is an absolute gem. She is such a help and comfort to me and many other elderly residents in the neighbourhood. We need more people like Sue in Mickleover."

Neighbourhood teams have been working with local people to create stronger communities by improving neighbourhoods and supporting those who are vulnerable or need help.

Sue Storry, a member of the Mickleover Neighbourhood Board, works in and around Mickleover providing support to older residents in the community. She's been central to the Mickleover Board's decision to make support and care for older residents a priority.

As a result, the Board has funded a project, run by Age Concern Derbyshire, that will recruit and train local volunteers to support older people in the community. Volunteers who are recruited will be part of a befriending service, will represent older residents and act as a local contact/information point. The project will also support and encourage volunteering generally and signpost volunteers to a range of other opportunities to support their neighbourhood in Mickleover or across the city.

Sue says: "In my opinion, more needs to be done to help older people in all communities. It's vital that everyone is aware of and sensitive to their needs."

For more information about the Age Concern project or to volunteer, contact Ray Gumbley on 01332 343232 between 10am and 2.30pm.

Getting to know the neighbours

Encouraging residents to get to know their neighbours, understand different cultures and become more involved in their local community has been high on the agenda for the Sinfin Neighbourhood Team.

A number of events have taken place over the last few months, all designed to create a feeling of community spirit in the area. The most recent one – Connecting Sinfin Communities – attracted over 350 local residents. Activities included various dance workshops and performances, a graffiti artist, art exhibition, children’s entertainment including face painting, balloon modelling and a Santa’s grotto.



Kimani Chikwendu, Community Development Officer, explained: “This community cohesion event was designed to bring the diverse range of communities together and for them to begin a dialogue, gain an insight into each other’s culture, develop an understanding and appreciation of where people are coming from and also celebrate their diversity. The event was a huge success, and everyone I spoke to after the event said they thoroughly enjoyed it.”

A new face in Derwent

Derwent Ward now has its own Neighbourhood Manager - Colin Avison. It’s Colin’s job to get a grip on residents’ priorities and work with organisations including the Council, Police and Derby Homes to agree a way forward.

Colin says: “I aim to champion the needs and priorities of local residents and make sure these are addressed at the Neighbourhood Forum. I want the community to be able to trust me to address their needs, give them accurate information and make public services accountable for services delivered to the Derwent Ward.”

Colin urges all residents in the Derwent Ward to come to the meetings. He says: “If they have a concern that’s affecting their neighbourhood, they should come along.”



The next Derwent Ward Neighbourhood Forum is on 28 January, 6pm, at the Max Road Community Room, Max Road. Contact Colin on 01332 288700 if you have any queries.

Key contacts in your neighbourhood

Neighbourhood Forums are an important part of neighbourhood working in Derby. Every ward has at least one Neighbourhood Forum. These public meetings are open to all local residents, community organisations and businesses and are held every three months. Every ward has a Neighbourhood Board that is reviewed each year. If you

want to join your Board, the closing date for nominations is 31 March 2009. For more information about forums and neighbourhood working in your area, contact: **Natalie O’Hanlon on 01332 258527, minicom 01332 256900 email neighbourhoods@derby.gov.uk** or contact your local neighbourhood manager - see below.

Name	Neighbourhood/Ward	Telephone	Email
Toni Leatherland	Abbey	01332 716550	toni.leatherland@derby.gov.uk
Pop Gill	Allestree and Darley	01332 256913	purjinder.gill@derby.gov.uk
Jonathan Till	Alvaston	01332 716578	jonathan.till@derby.gov.uk
Imke Goalby	Arboretum	01332 715267	imke.goalby@derby.gov.uk
Andy Mellors	Boulton and Chellaston/Shelton Lock	01332 256912	andrew.mellors@derby.gov.uk
Lorraine Howe	Chaddesden	01332 716564	lorraine.howe@derby.gov.uk
Colin Avison	Derwent	01332 288700	colin.avison@derby.gov.uk
Sarah Dosunmu	Littleover, Mickleover, Blagreaves	01332 258501	sarah.dosunmu@derby.gov.uk
Pete Matthews	Mackworth/New Zealand	01332 717831	pete.matthews@derby.gov.uk
Stuart Felce	Normanton	01332 711325	stuart.felce@derby.gov.uk
Richard Smail	Oakwood and Spondon	01332 258505	richard.smail@derby.gov.uk
Sharon Sewell	Sinfin/Osmaston	01332 717865	sharon.sewell@derby.gov.uk



Support for parents

The CSP runs a parenting programme targeted at the parents of young people who are at risk of offending. If a Parenting Order is issued by the court, parents usually attend the programme for up to a year. If they attend voluntarily, the programme usually runs for up to eight weeks.

Parenting Practitioner Diane Morrison says: "I can help parents with ways of preventing and managing challenging behaviour, as well building parents' confidence and their understanding of why teenagers behave as they do.

"Parents can contact me directly if they feel that they and their children would benefit from attending the programme."



Parents receiving support

If you would like to find out more, telephone Diane Morrison or Laura Edwards on: 01332 256815 / 01332 256820.

New reporting line for victims of hate crime

**STOP HATE CRIME
0800 138 1625
24 HOUR HELP LINE**

Hate crime is a crime committed against a person purely because they belong to a particular, identifiable group. Examples include abusing a person, either physically or verbally, because of their race, religion, gender, sexuality, or disability.

To provide further support to victims and witnesses of hate crime, a new telephone helpline has been launched so incidents can be reported in confidence.

The 24-hour helpline will be run by the charity Stop Hate UK, and will be coordinated by Derbyshire Criminal Justice Board – of which the CSP is a member.

Many hate crimes go unreported, so it is hoped that the introduction of the Stop Hate helpline will encourage more people to come forward – trained operators will be on hand to offer immediate support and advice. With the caller's permission, these operators will then forward the information gathered to either Victim Support or the Police. They will also arrange for an interpreter to take a call if needed.

To report a hate crime, telephone 0800 138 1625. In an emergency, please call 999.

SOVA supports charities

SOVA is a national volunteer mentoring scheme, which is funded in Derby by the CSP. The organisation has more than 100 trained volunteers who work on a one-to-one basis with young offenders or those regarded as at risk of offending.

Recently, the young people, SOVA staff and mentors raised £150 for Victim Support, Scropton Riding School for the Disabled and the Alzheimer's Society. They also raised £50 for the NSPCC.

SOVA Programme Manager Kelly Buswell said: "Many of the young people we work with face a number of challenges and gained a great sense of achievement in raising this money to help other people."

For further information on volunteering to become a SOVA mentor, please telephone 01332 256820.



The SOVA team handing over a cheque to the NSPCC for £50.

The Witness Charter

Did you know there is a charter for witnesses of crime? This outlines the levels of support and types of information that witnesses can expect to receive from agencies such as the Police and the courts.

If you are called to be a witness for the prosecution or defence when a case comes to trial, the Witness Charter includes required standards which should be met, such as receiving adequate information about case progress,

visiting court before the trial takes place and emotional and practical support (particularly in cases of vulnerable or intimidated witnesses) before, during and after the trial takes place.

If you would like more information, or a copy of the Charter, please visit:

www.lcjb.cjsonline.gov.uk/Derbyshire and click on 'current initiatives'

Handy contact numbers and websites

Alcoholics Anonymous	0845 7697 555	www.alcoholics-anonymous.org.uk
Childline	0800 1111	www.childline.org.uk
Crimestoppers	0800 555 111	www.crimestoppers-uk.org
Derby Careline	01332 711250	
Children and Young People's Department	01332 717118	
Derby Community Safety Partnership	community.safety@derby.gov.uk	www.saferderby.org
Crime Prevention Team	01332 222077	
Youth Offending Service	01332 256820	
Derby Homes	01332 711000	www.derbyhomes.org
Derby Rape Crisis	01332 372545	
Derby Victim Support Scheme	01332 349956	www.victimsupport.com
Derbyshire Fire & Rescue Service	call 999 in an emergency	www.derbyshire-fire-service.co.uk
	01332 771221 (general queries)	
Derbyshire Police	call 999 in an emergency	www.derbyshire.police.uk
	0345 123 3333 (non-emergency calls)	
Derbyshire Police Domestic Violence Unit	01332 613052	
Enthusiasm Project	01332 362479	www.enthusiasm.org.uk
Hadhari Nari / Women's Aid Derby	01332 270101	
Lauren's Link	01332 362744 / 362638 (Angels)	www.laurenslink.org.uk
National Drugs Helpline	0800 776600	www.talktofrank.com
Probation Services (Derby Office)	01332 340016	www.dpsonline.org.uk
Phoenix Futures - walk-in drug treatment services	01332 294410	
Stop Hate UK Helpline	0800 138 1625 (24 hour)	

Readership survey

Overall, did you find this SaferDerby interesting to read? Yes No

If Yes, which articles did you find particularly interesting?

If No, please tell us why

Overall, was it easy to understand? Yes No

If No, please tell us why

Did the design make it easy to read? Yes No

If No, please tell us why

Would you read future issues? Yes No

Please tell us what other information you would like to see included in future issues of SaferDerby?

Please turn over to continue this survey.



3rd Floor, St Peter's House
Gower Street, Derby DE1 1SB
Telephone 01332 256160
Minicom 01332 256900
Website www.saferderby.org
Email community.safety@derby.gov.uk

The CSP is a member of the Derby City Partnership.

At the core of the CSP is a merger between:

Anti-Social Behaviour Team
Area and Neighbourhood Unit
Crime & Disorder Reduction Partnership
Domestic Violence Partnership
Drug and Alcohol Action Team
Youth Offending Service

Our statutory partners are:

Derby City Council
Derbyshire Constabulary
Derbyshire Fire and Rescue Service
Derbyshire Police Authority
NHS Derby City
Derbyshire Probation Service

We can give you this information in any other way, style or language that will help you access it. Please contact us on 01332 256160, minicom 01332 256900

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. **Polish**

Prosimy o kontakt: 01332 256160 Tel. tekstowy: 01332 256900

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 01332 256925 ਮਿਲੀਕਮ 01332 256900 ਤੇ ਸੰਪਰਕ ਕਰੋ। **Punjabi**

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم 01332 256925 پر ہم سے رابطہ کریں۔ **Urdu**

Readership survey continued

Now we'd like to find out your views on receiving citywide and local/neighbourhood information.

For citywide information...

How should we publicise it?

- in SaferDerby
 through a local newspaper/radio
 through a local newsletter/leaflet
 through the CSP website
 other (please state below)

How would you prefer to receive it?

- through the post
 by email (please give us your address below)

- as an insert in the local newspaper
 through the CSP website
 at your local library/housing office
 Other (please state below)

For local/neighbourhood information...

How would you like to receive it?

- through a neighbourhood newsletter
 at Neighbourhood Forums
 through a local newspaper/radio
 at your local library

- through the CSP website
 by email (please give us your address below)

- Other (please state below)

Thank you for your time.

Please send your completed form by Friday 27 February 2009 to:
SaferDerby, Derby Community Safety Partnership, FREEPOST NAT17616, Derby DE1 1AD **You don't need a stamp!**

We will treat your email address in accordance with the Data Protection Act 1998. We will use it only to send you information from the CSP.