

The newsletter from Derby Community Safety Partnership

SaferDerby

January 2008

At the Community Safety Partnership (CSP), we've been working hard with our partners to deliver the priorities we set for 2007/08 to build stronger and safer communities.

Neighbourhood Forums and Boards have been set up across the city to enable you to get involved in improving your area. With our partners, we are keeping up our focus on reducing crime and anti-social behaviour in neighbourhoods and the city centre. We are supporting victims of domestic violence, and our Youth Offending Service is continuing to reduce youth crime. We've also launched a city-wide strategy on community cohesion, with a dedicated team to help deliver it. Apart from all of this, we are working on ways to tackle the harm caused by alcohol and are offering walk-in drug treatment services through Phoenix Futures.



This issue features some of our work to date. If you'd like to receive a copy of our annual report for 2007/08 or learn more about our work, please contact us on **01332 256160**; email community.safety@derby.gov.uk or visit our website: www.saferderby.org

Sharon Squires
Director of Derby Community Safety Partnership



Setting our priorities for 2008/09

We are now looking to plan our services for 2008/09, and have been pulling together information from a range of sources: statistics, surveys, and other information from our teams, partners and local people. From this, we have started to outline some of the issues that we think will be our key priorities.

These are:

- preventing violent crime
- addressing concerns and perceptions of anti-social behaviour
- tackling alcohol-related crime and anti-social behaviour
- maintaining and developing community relations.
- addressing concerns and perceptions of drug use

We are commissioning an independent research company to carry out our largest-ever piece of doorstep research. Over 6,000 Derby people will be interviewed in January and February as part of it and we'll be aiming to find out what they feel about their local neighbourhood as a place to live and the important issues and problems in their area. Each neighbourhood in the city will be involved in the survey. This is an important way for us to identify the issues that local people think are important, so please do take part if you are selected.

We'll use the findings to draft our annual plan and priorities, and will then carry out consultation on the draft during February – this will include a public event.

If you are interested in taking part in the public event, would like to comment on any of the priorities we've listed, or would like to highlight any other issue, please:

- **phone 01332 256160**
- **write to us using this Freepost address – you won't need a stamp: FAO Kerry Curtis, Derby Community Safety Partnership, FREEPOST NAT17616, Derby DE1 1AD**
- **email community.safety@derby.gov.uk**
- **or visit www.saferderby.org – go to 'news' and select 'events'.**



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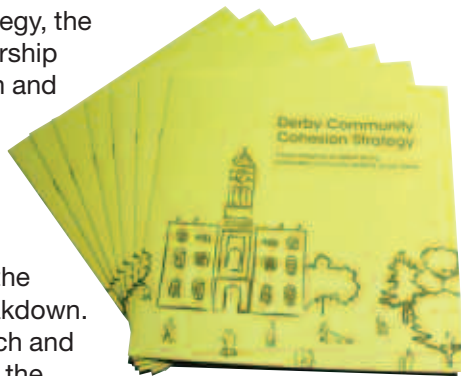
Our shared future

Derby has a strong history of different communities getting on together. We currently have over 60 different communities and 120 languages spoken in the city. So, it's common sense that, as Derby grows in size, we have a strategy in place to make sure that existing and new communities continue to get on well together and to address any issues that could create tensions.



Members of the Community Cohesion Leadership Group at the launch of the strategy, with Hamza Vayani from Youth Voice (second from left)

To create a city-wide strategy, the Community Safety Partnership (CSP) carried out research and consultation with a wide range of community organisations and individuals to identify existing barriers to good community relations and the most likely causes of breakdown. The findings of the research and consultation have shaped the strategy, which sums up a vision for Derby as 'a city where people live together and respect each other'.



“ a city where people live together and respect each other ”

Putting the strategy into action

Driving the delivery of the strategy is a leadership group made up of senior representatives from a variety of public service organisations including the CSP, Primary Care Trust, the Police, Derby Homes, and Derby City Council. Feeding into the strategy are advisory panels and other organisations such as the Derby Forum of Faiths, the Muslim Forum and our neighbourhood teams.

A new community cohesion unit, based at the CSP, has started to deliver the actions linked to the strategy. It's building on the hard work that has already been done to keep the city a vibrant, prosperous and safe place to live, while developing new ways of maintaining community cohesion in Derby. The unit's activity includes:

- helping local neighbourhoods to tackle ideologies that could have a negative impact on cohesion in the community
- developing a 'New Settler Strategy' for 2008 that looks at the growing number of migrant workers and emerging new communities in the city
- working to get better information on the population of Derby to help identify and plan the impact of community cohesion. The aim will be to get a better understanding of migration in the city so that services can be planned and developed appropriately
- introducing a system to monitor events or incidents that might impact on communities – we will work closely with neighbourhood managers, partner organisations, and other community groups to allow neighbourhoods the chance to report tensions that they feel affect their daily lives
- working with secondary schools, Derby College and the University of Derby to promote community cohesion. We will work with these organisations to help develop and strengthen their citizenship curriculum and to develop targeted approaches to vulnerable groups.

To get a copy of the Derby Community Cohesion Strategy, contact Michelle Clarke on 01332 258536; email michelle.clarke@derby.gov.uk or visit our website: www.saferderby.org

For more information about the strategy, please contact Dawn-Marie Robinson-Ruane from the Community Cohesion Unit on 01332 256925; email dawn.robinson-ruane@derby.gov.uk



Members of the Community Cohesion Unit based at the Community Safety Partnership

What's happening in your neighbourhood?

There are changes taking place in your neighbourhood. You have a local **Neighbourhood Forum** that meets every few months in a local venue. This public meeting offers something for everyone. You can find out what's happening locally, raise issues and concerns with your local councillors, and have a say on local decisions for your area. Some meetings have a theme, such as anti-social behaviour, displays or even workshops. You also have a **Neighbourhood Board** for your area, made up of councillors and nominated residents/community organisations, which makes decisions about local priorities.

Chad Foster, who attends the Osmaston Neighbourhood Forum and is a member of the Neighbourhood Board, feels that more residents should support and take part in their local forum. "Many people would like to change or improve something in their neighbourhood but don't really think they're in a position to make a difference... they're wrong! Neighbourhood Forums exist to give people a voice and it's a shame to waste the opportunity to be heard: it's better to light a candle than to complain forever because it's dark!"

Action on residents' priorities

Colin Avison, the Osmaston and Allenton Neighbourhood Manager, says that reducing anti-social behaviour has been the top priority for residents in Osmaston and Allenton: "We found out it was the top priority by using electronic voting at a Neighbourhood Forum meeting. As a result, tackling anti-social behaviour has become the number one priority for providers of local services. And, we're all working together in a smarter way by having weekly meetings to share information, review problems, identify actions and monitor progress on the actions that we have been tasked with."

Chad Foster definitely believes Neighbourhood Forums are the way forward: "In Osmaston, our Forum has achieved a lot in reducing anti-social behaviour, increased community policing, cleaner streets and more waste bins. It also keeps the



community abreast of what is happening in the area, and is a great source of information for anyone needing contact details about government agencies, voluntary groups, counselling, support groups and so on."

Services work together

At Neighbourhood Forums, you'll find a range of people who represent public services such as the Council, Community Safety Partnership, Police, Derby Homes and Fire and Rescue Service.

"Derbyshire Constabulary is committed to neighbourhood policing through its Safer Neighbourhood Teams," says Shaun Skelton, Police Inspector at PearTree Section. "This means involving residents and businesses in identifying and tackling local issues like criminal damage and anti-social behaviour. We want to understand their concerns and work with them and other public services to achieve lasting solutions to local problems. Forums help us take this work forward by giving us another opportunity to connect with our neighbourhoods."

For dates and venues of your local forum, or the details of your neighbourhood manager, please contact Natalie O'Hanlon on 01332 258527; email natalie.o'hanlon@derby.gov.uk or visit www.derby.gov.uk/neighbourhoods



Osmaston resident Chad Foster (left) and Colin Avison, Osmaston and Allenton Neighbourhood Manager

National award

In December 2007, the work of the Community Safety Partnership and our partners was recognised nationally. CSP Director Sharon Squires won the national Ashridge/Guardian Public Sector Essay Competition. Her essay highlighted how public services and local people have worked together to improve the community safety, health and well-being of residents in the Austin Estate.

Joining up on domestic violence

Domestic violence is a major factor in violent crimes in Derby. This has led to the Community Safety Partnership (CSP) joining forces with key local services to form a body that looks after those women most at risk of serious harm or death.

The Derby Multi-Agency Risk Assessment Conference, MARAC for short, is chaired by the Police, and includes representatives from the CSP, Primary Care Trust, Women's Aid, the Probation Service, the Council's Children and Young People's and Adult Social Services Departments. "By sharing relevant information and working together, these services can identify and assess those most at risk and then form an action plan to keep the victim and their children safe", says the CSP's Domestic Violence Manager Sonia Rafferty.

MARACs are now being set up across the country. The organisation that trains authorities on how to set them up has recently highlighted the Derby MARAC to other police forces as one of the best examples of good practice in the country.

Detective Inspector Andrea Parkin, who's a manager of public protection in Derbyshire Constabulary and the chair of Derby MARAC, sees the value of this joined-up approach. "It's



Detective Inspector Andrea Parkin

encouraging to see so many professionals not just working within their own arenas but coming together to provide the bigger picture. This provides a far better integrated, focused service for victims of domestic abuse. The level of commitment displayed is fantastic and I'm confident Derby MARAC will continue to go from strength to strength."

Support is only a call away

"Everyone has been so helpful and supportive. They kept me informed every step of the way. They have secured my house, so my family and I feel safe in our home."

If you, a member of your family or a friend are going through domestic abuse, remember that you can get support, advice and information from our Independent Domestic Violence Advisors. Our team can help you get your case to court, access to solicitors, security for your home, and support from other public services.

Call 01332 258420 during office hours to speak to one of our team.

You can also visit the new Horizon website for advice, information and local and national contacts on domestic violence:

www.yourhorizon.org.uk



Best Bar None recognises 31 venues

The 'Best Bar None' scheme has recognised and rewarded 31 pubs, clubs and bars for their good and safe working practices in the city centre. It's helping to raise the profile of venues that take staff and customer safety seriously to make sure that everyone can have a good and safe time.

It's a voluntary scheme run by the Community Safety Partnership with the Police and Derby City Council, and has the support of Flint Bishop law firm, Derby City Pubwatch and the drinks industry organisation Bii.



The 31 venues accredited for one year from September 2007 are:

- Bishop Blaise
- Barracuda Bar
- Bar Lisi
- Bespoke
- Blessington Carriage
- The Blue Note Club
- Buddha Bar and Lounge
- Castlebar
- Coach and Horses
- Coyote Wild
- The Crown Inn
- Curzons Club
- Flares
- The Flowerpot
- The Haus
- Jimmy's Bar
- Limes
- Mosh
- Native State
- The Old Silk Mill
- Revolution
- Santanda
- The Standing Order
- Students' Union Bar - University of Derby
- The Slug and Lettuce
- Tonic
- Varsity
- Walkabout
- Wardwick Tavern
- Yates's
- Zanzibar

Don't encourage burglars

Around 80% of burglars are opportunist and nearly a third of burglaries are a result of an open door or window. So, when you go out, even if it's just for a few minutes, remember to lock up. Here are some **DOs** and **DON'Ts** to help deter these opportunists:

Do...

- cut back overgrown hedges, trees and bushes at the front of your property
- fit a side gate and a lock if you don't have one. Make sure your bins are inside the gate as burglars could use them to climb on
- check for weak spots where a thief could get into your garden. A thorny hedge is a good deterrent. Install good fences and fit trellis to the top
- install security lights to both the front and rear
- install a burglar alarm as they are the best deterrent. Fit good locks to all windows and doors – and use them.



Don't...

- leave empty cardboard boxes advertising what you've bought outside your house. If you have a brown bin, recycle the cardboard
- leave garages and sheds unlocked – any tools could be used for breaking into the rest of the house. Buy strong locks and remember to use them
- hide spare keys outside where they can be easily found. It's the first place a burglar will look and it may invalidate your home insurance because you have helped them to get in
- leave ladders outside – lock them inside your garage/shed or lock them horizontally to a strong bracket on an outside wall
- forget to cancel milk and papers when you go on holiday. Ask your neighbours to remove any post from near the front door.



Further help and advice are available from your local police crime prevention officer. A free survey may be available on request. Contact your local Beat Officer or Police Community Support Officer by calling 0845 123 3333.

Homing in on crime again

After the success of Operation Relentless last summer, Derbyshire Constabulary and the Community Safety Partnership mounted another drive to cut violent crime and anti-social behaviour.



Operation Relentless 2 ran between 1 October and 18 November 2007, and saw a cut in all crime by 3% and a fall in anti-social behaviour incidents of 6%.

In Derby city centre, the focus was reducing crime/the fear of crime and creating a safer environment for everyone to enjoy. Initiatives included: test purchase operations for under-age sales in licensed premises and off-licences; zoned policing to encourage closer working links between the Police and licensed premises; tackling kerb-crawling and prostitution; and taxi marshalling.

Over the seasonal period, the Police, Community Safety Partnership, Derby City Council, Ambulance and Fire and Rescue Services joined forces to carry out preventative work. This included increased high-visibility police patrols, the use of the mobile police station, setting up ambulance treatment services to assess drink-related injuries, and visits to licensed premises.

They also worked together to mount a publicity campaign to raise drinkers' awareness of the consequences of binge drinking and to give them routes to advice and support on drinking responsibly.



For information on drinking guidelines for adults, visit www.drinkaware.co.uk

Youth Offending Service goes from strength to strength

Our Youth Offending Service is continuing to perform strongly in cutting youth offending and stopping offending in the first place. We're also developing the way we deliver services to young people, their families, victims and to the wider community.

Derby is in the top 10% of 156 youth offending services in England and Wales for performance and we're managing to achieve this through a number of ways. We are:

- effectively targeting our work to prevent young people from offending and entering the criminal justice system. We achieved a reduction of over 15% from 2005/06 to 2006/07 and this reduction is being maintained in 2007/08
- stopping young people from re-offending. We've cut the rate of re-offending by 12% from 2005/06 to 2006/07, which is more than national and regional rates
- successfully turning young people away from crime. Latest figures show that over 90% of the young people we work with are successfully involved in full-time education, training and employment
- increasing the level of work we do with parents to address the behaviour of their children
- offering victims and communities affected by youth crime and anti-social behaviour the chance to be more involved in 'restorative justice'. Working closely with neighbourhood managers, we're making sure young offenders take part in community projects and initiatives.



What's more, we are one of the first services in the country to put in place systems to protect the community from offenders that present a risk of serious harm to others. We're doing this through developing the Plus Programme, which involves intensive monitoring of young people's behaviour and an intensive level of intervention to address their behaviour.

For more information about our Youth Offending Service, please contact Sean Scannell, Assistant Head of Service, telephone 01332 256855.

Volunteer and help young people

Our Youth Offending Service always needs volunteers to support young people (aged 10 to 17) who have offended or are at risk of offending. You could...

Become a member of our Referral Order Panels – panels meet young people who have pleaded guilty to a criminal offence and been convicted for the first time. They help young people to take responsibility for their actions and agree a programme of work to help them stop offending.

"I've been surprised at how much I've gained from it... As I'm retired, it feels like I still matter in the community."

Become a mentor – offer one-to-one support to young people for around six months through activities, and help them with issues they face such as getting a job, returning to education, or addressing behaviour issues.

"You have to be flexible to the individual young person's needs, likes and situation. It's very rewarding when you see their behaviour and attitudes changing."

Become an appropriate adult for young people in custody – to make sure the young person is treated properly or fairly while they are being interviewed by the Police.

"I am thankful for having had the chance to help some really nice people who are just going through a rough patch."

We are looking for people from the local community, aged 18 or over, from all backgrounds and walks of life, who can spare around three hours a week. We'll need you to provide references and will ask you to go through a criminal records check.

For more information about volunteering to be:

- a member of a Referral Order Panel, contact **Jet Black** on **01332 256812**; email jet.black@derby.gov.uk
- a mentor or appropriate adult, contact **Kelly Buswell** on **01332 256826**; email kelly.buswell@derby.gov.uk

Drug treatment services get national award

In late November, the Community Safety Partnership (CSP) and Derby Primary Care Trust (PCT) were recognised for their joint work in redeveloping the city's drug treatment services when they received a runner up award at the national Involvement to Impact Awards.

Derby First Forum, which represents current and former users of drug treatment services, played a major part in reshaping the services and its members were proud to receive the award alongside the CSP's Drug Strategy Team.

It's been an exciting and challenging year for the Forum, which was set up in late 2006. This award recognises the Forum's contribution to developing the drug treatment services, as well as the success of partnership working between the CSP and PCT.

"This is a fantastic shared achievement that says so many positive things about all those involved," says Mike Murray, the CSP's Head of Strategy for Drugs and Alcohol. "It's this kind of energy and enthusiasm that will lead to more improvements in service and more treatment success in 2008."



Mike Murray displays the Involvement to Impact in Service Redesign runner up award with members of Derby First Forum and Dawn Littlewood, the CSP's Drug Treatment Advocacy Officer (far right).

Walk-in drug treatment services

Phoenix Futures in Phoenix Street provides the city's drug treatment services. It's the first port of call for anyone with drug-related problems who wants to stop their drug use. They can walk in off the street or phone **01332 287850** to make an appointment and get direct access to a full range of drug treatment services. Experienced drug workers will help them decide their treatment and provide ongoing counselling and support.



Don't dump!

Replacing your TV, sofa or fridge in the New Year sales? Remember that your old one, if dumped, can cost you much more than you saved. If your rubbish gets flytipped, you can be prosecuted even if you didn't put it there yourself.

If you flytip your waste, you could be fined up to £50,000. If your waste is flytipped by a company, you could be fined for not checking it was a legitimate company – and this fine could be £5,000 and the cost of clearing up the rubbish. So, if you pay anyone to dispose of your waste, they must have a waste carrier's licence to move the waste.

What can you do?

- Large items of domestic waste that don't go in your bin can be taken to Raynesway. The site is open from 8.30am to 6pm every day of the week.
- If you want the Council to collect larger items, contact 01332 255256. The charges are £9.50 for one item and only £21 for between six and 15 items. Fridges are free.
- Many companies do a 'take back' scheme for electrical items – speak to your retailer when you buy.
- Derby Furniture Project takes in some furniture and electrical items for reuse: telephone 01332 291121
- Betel Furniture Revival shop is a charity shop dealing with furniture: telephone 01332 758887
- Advertise in the free ads in the Derby Evening Telegraph.
- Donate them through websites like Freecycle. Visit www.freecycle.org

If you spot people flytipping

If you spot fly tipping, please contact the Council on **01332 255256**.

To help us catch them, we need to get information like vehicle registration numbers and descriptions; time and place; what the people looked like and what they dumped. However, please don't put yourself in danger.



Flytip your waste and you could be fined up to £50,000 – or £5,000 if someone else flytips your waste.

Handy contact numbers and websites

Alcoholics Anonymous	0845 7697 555	www.alcoholics-anonymous.org.uk
Childline	0800 1111	www.childline.org.uk
Crimestoppers	0800 555 111	www.crimestoppersuk.org
Derby Careline	01332 256066	
Children and Young People's Department	01332 717118	
Derby Community Safety Partnership	email: community.safety@derby.gov.uk	www.saferderby.org
Crime Prevention Team	01332 222077	
Youth Offending Service	01332 256820	
Derby Homes	01332 711000	www.derbyhomes.org
Derby Rape Crisis	01332 372545	
Derby Victim Support Scheme	01332 349956	www.victimsupport.com
Derbyshire Fire and Rescue Service	call 999 in an emergency 01332 771221 (general queries)	www.derbyshire-fire-service.co.uk
Derbyshire Police	call 999 in an emergency 0845 123 3333 (non-emergency calls)	www.derbyshire.police.uk
Derbyshire Police Domestic Violence Unit	01332 613052	
Enthusiasm Project	01332 362479	www.enthusiasm.org.uk
Hadari Nari / Women's Aid Derby	01332 270101	
Lauren's Link	01332 362744 / 362638 (Angels)	www.laurenlink.org.uk
National Drugs Helpline	0800 77 66 00	www.talktofrank.com
Probation Services (Derby Office)	01332 340016	www.dpsonline.org.uk
Phoenix Futures – walk-in drug treatment services	01332 287850	

Derby Community Safety Partnership is a member of the Derby City Partnership

Contact us on **01332 256160**
 Fax **01332 258418**
 Minicom **01332 256900**
 Web **www.saferderby.org**
 Email **community.safety@derby.gov.uk**

Derby Community Safety Partnership

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 Gower Street, Derby DE1 1SB
www.saferderby.org

At the core of the CSP is a merger between:

Anti-Social Behaviour Team
 Area and Neighbourhood Unit
 Crime and Disorder Reduction Partnership
 Domestic Violence Partnership
 Drug and Alcohol Action Team
 Youth Offending Service

Our statutory partners are:

Derby City Council
 Derbyshire Constabulary
 Derbyshire Fire and Rescue Service
 Derbyshire Police Authority
 Derby City Primary Care Trust
 Derbyshire Probation Service

We can give you this information in any other way, style or language that will help you access it. Please contact us on 01332 256160, minicom 01332 256900

HINDI

हम आपको यह जानकारी किसी दूसरे तरह और ढंग से या दूसरी भाषा में भी दे सकते हैं जिससे आपको इसे प्राप्त करने में मदद मिल सकेगी. कृपया हमसे इन नंबरों द्वारा संपर्क कीजिए **01332 256160**
 मिनीकॉम **01332 256900**

PUNJABI

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਖੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ **01332 256160** ਮਿਨੀਕੌਮ **01332 256900** ਤੇ ਸੰਪਰਕ ਕਰੋ।

URDU

مطلوبات ہم آپ کو کسی دیگر طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم **01332 256160** منی کوم سے رابطہ کریں۔ **01332 256900**

Derby City Partnership

